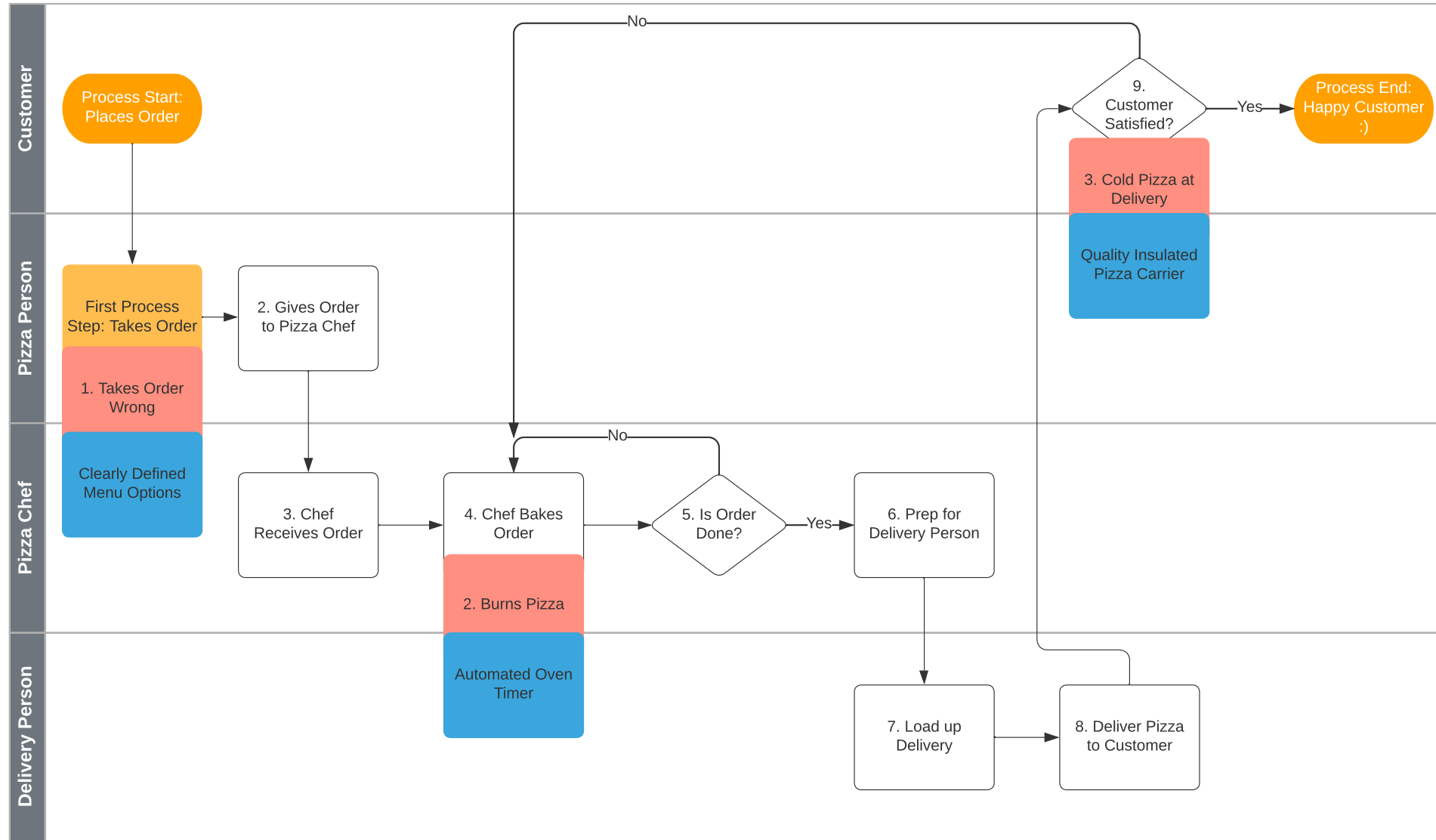


# Swimlane Process Map Template

Process: Baking Pizza | Name: Mason Gray | Date: 11/8/23

## How to fill out this Template

1. Identify the Process you are going to be constructing.
2. Label your Swimlanes according to who interacts/impacts your process due to hierarchy of process events.
3. Start your Process Map construction typically with the first Customer process step kicking-off the chain of events.
4. Respectively fill in process steps or decision diamonds in order of occurrence to complete the process map. Make sure to route arrows to the next respective/connecting steps to show the proper flow of the process.
5. In the Workspace section below or directly on the process steps, list relevant Pain Points in order of occurrence.
6. Finally, list Systems used to conduct the process, and Potential Solutions to explore for later in the DMAIC process.



### Workspace

Phone System

Oven & Walk in Freezer

Delivery Car

