

1. PROBLEM STATEMENT / BUSINESS CASE

2. CURRENT STATE (visual representation)

<u>Metrics</u>	COPQ:	Reprocessing:
	Delays:	Waiting Time:
	Rework:	Resource Utilization:
Incomplete Requirements:		Other:
Cycle Time:		

3. ROOT CAUSE (5 Whys / Fishbone)

4. ANALYSIS

Findings	Actions/Solutions

5. FUTURE STATE (visual representation)

<u>Metrics</u>	COPQ:	Reprocessing:
	Delays:	Waiting Time:
	Rework:	Resource Utilization:
Incomplete Requirements:		Other:
Cycle Time:		

6. IMPLEMENTATION AND CONTROL PLAN

Activity (What, Where, How)	Team Responsible	Deadline